

United States Postal Service®

# INDUSTRYALERT

October 2, 2020

**INCIDENT #05361984:**      ***Mailer Scorecard - Export Issue***  
***Sunday, October 4 2020***

On Sunday, **October 4**, 2020, the United States Postal Service will implement a software update to resolve **Incident #05361984** which is a known issue impacting the ability for customers to export Mailer Scorecard data or any of the drill-down reports.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please contact your local Business Mail Entry Unit (BMEU) if you require assistance related to this Mailer Scorecard issue (Incident **#05361984**). BMEU contact information is located on PostalPro: <https://postalpro.usps.com/ppro-tools/business-mail-entry>

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